

# FORUM PROGRAM AT A GLANCE



In Collaboration with



22 to 24  
March  
2019  
DOHA

## Middle East Forum on Quality and Safety in Healthcare

### Patient Safety First



This activity is an Accredited Group Learning Activity **Category 1** as defined by the Qatar Council for Healthcare Practitioners - Accreditation Department and is approved for a maximum of **21.5** hours.

## FRIDAY 22 MARCH 2019: PRE-CONFERENCE DAY 1

Time	Activity	Speaker
8am	Registration	
9am to 9.45am	ME Forum 2019 Orientation	Dr. Abdullatif Al-Khal, Frank Federico
9.45AM TO 10AM	TRANSITION	
	Pre-Conference Workshops	
10am to 11.30am	1 So, You Want to Publish Your QI Work?	Dr. Robert Lloyd
	2 Improving Medication Safety through Deprescribing	Dr. Abdel-Naser Elzouki, Frank Federico
	3 Psychology of Change	Dr. Abdullah Al Ansari, Barbara Balik, Dr. Yousef Al Maslamani
	4 Engaging and Empowering Patients and Family in Safety – Lessons from the Lucian Leape Institute	Allison Perry, Dr. Tejal Gandhi
	5 Safety at the Sharp End: Simulation for Better Outcomes	Dr. Aisha Al-Adab, Dr. Kimberly Leighton, Dr. Margaret Allen
	6 Harm Free Game	Dr. Moza Alishaq
	7 National Diabetes Clinical Guidelines	Dr. Aiman Farghaly, Dr. Dabia Al-Mohanadi, Dr. Dahila Hassan, Dr. Fawziya Al-Khalaf, Ioanna Skaroni, Dr. Mahmoud Ali Zirrie, Dr. Mohammed Bashir, Dr. Talal Khader Talal, Dr. Zeinab, Dabbous

#### Legend:

■ Patient Safety 
 ■ Quality Improvement 
 ■ Value, Flow and Access 
 ■ Workplace Effectiveness 
 ■ Population Health

## FRIDAY 22 MARCH 2019: PRE-CONFERENCE DAY 1

Time	Activity	Speaker
11.30AM TO 1PM	LUNCH AND PRAYER BREAK	
1pm to 3pm	<b>Intensive Sessions Part 1 of 2</b>	
	1	Optimizing the Impact of your RCA (Root Cause Analysis) Process Dr. Tejal Gandhi, Dr. Terry Fairbanks
	2	Back to Basics: Building Essential QI Skills Dr. Amar Shah, Jane Taylor
	3	Organizational Leadership (Closed session) Derek Feeley, Maureen Bisognano
	4	Better Quality Through Better Measurement Dr. Robert Lloyd
	5	Hospital Wide Patient Flow Dr. Ibrahim Fawzy, Dr. Karen Murrell
	6	Together for Safe Patient Care (This session is in Arabic) Dr. Amal AbuSaad, Dr. Khawla Ahmad, Dr. Noof Al-Siddiqi, Dr. Mohammad Adnan, Dr. Al-Munzer Zakaria
3PM TO 3.30PM	PRAYER BREAK	
3.30pm to 5.30pm	<b>Intensive Sessions Part 2 of 2</b>	
	1	Optimizing the Impact of your RCA (Root Cause Analysis) Process Dr. Tejal Gandhi, Dr. Terry Fairbanks
	2	Back to Basics: Building Essential QI Skills Dr. Amar Shah, Jane Taylor
	3	Organizational Leadership Derek Feeley, Maureen Bisognano
	4	Better Quality Through Better Measurement Dr. Robert Lloyd
	5	Hospital Wide Patient Flow Dr. Ibrahim Fawzy, Dr. Karen Murrell
	6	Together for Safe Patient Care (This session is in Arabic) Dr. Amal AbuSaad, Dr. Khawla Ahmad, Dr. Noof Al-Siddiqi, Dr. Mohammad Adnan, Dr. Al-Munzer Zakaria

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## SATURDAY 23 MARCH 2019: GENERAL CONFERENCE DAY 2

Time	Activity	Speaker
8.30am to 9.15am	Opening Ceremony	Her Excellency Dr. Hanan Mohamed Al Kuwari, Derek Feeley, Maureen Bisognano
<b>9.15AM TO 9.25AM</b>	<b>TRANSITION</b>	
9.25am to 10.25am	<b>Concurrent Workshops and Lectures Session A</b>	
	A1	Quality Management at the Point of Care Dr. Amar Shah
	A2	Measurement Tools for Improvement Efforts Jane Taylor
	A3	Inspiring Residents and Fellows to Engage in Patient Safety and Quality Improvement Dr. Kevin Weiss
	A4	HHQI Capacity, Capability and Presenting Data Dr. Hanan Saleh A Alyazeedi Alyafei, Dr. Jawed Iqbal, Dr. Nawal Al-Tamimi, Dr. Noof Al-Siddiqi, Dr. Reham N. Hassan, Dr. Sahar Al-Shammary, Sonia Sliman Bounouh
	A5	Designing and Running Effective Meetings Dr. Robert Lloyd
	A6	QI Abstract Presentations (part 1) Dr. Khawla Ahmad, Mark Agramon, Dr. Nawal Al-Tamimi
	A7	Simulation Based Training to Create a Culture of Speaking Up Allison Perry, Dr. Ambika Anand
	A8	Co-Design: A Path to Improve Patient and Caregiver Experience Barbara Balik, Nasser Al Naimi
	A9	Population Health: A Lifetime of High Quality and Safe Care Dr. Asmaa Al-Nuaimi, Dr. Hanadi Khamis Mubarak Alhamad, Iain Tulley, Dr. Khalid A. Hadii, Dr. Maryam Al-Emadi, Dr. Najat Ali Mohsen Khenyab, Dr. Sadriya Al-Kohji
A10	Infectious Disease & Preparedness Brendon Morris, Dr. Ibrahim Fawzy, Dr. Jameela Al Ajmi, Dr. Muna Al Maslamani, Dr. Shazia Nadeem, Dr. T. Suresh Kumar	
<b>10.25AM TO 10.35AM</b>	<b>TRANSITION</b>	
10.35am to 11.35am	<b>Concurrent Workshops and Lectures Session B</b>	
	B1	Quality Management at the Point of Care Dr. Amar Shah
	B2	Measurement Tools for Improvement Efforts Jane Taylor
	B3	Designing Post Graduate Education for Quality Improvement and Patient Safety: Experience in Qatar and the US Dr. Kevin Weiss, Dr. Shanmugam Ganesan

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## SATURDAY 23 MARCH 2019: GENERAL CONFERENCE DAY 2

Time	Activity	Speaker
10.35am to 11.35am	B4	HHQI Capacity, Capability and Presenting Data Dr. Hanan Saleh A Alyazeedi Alyafei, Dr. Jawed Iqbal, Dr. Nawal Al-Tamimi, Dr. Noof Al-Siddiqi, Dr. Reham N. Hassan, Dr. Sahar Al-Shammaryi, Sonia Sliman Bounouh
	B5	QI Abstract Presentations (part 2) Dr. Khawla Ahmad, Mark Agramon, Dr. Nawal Al-Tamimi
	B6	Tools to Improve Diagnostic Safety Frank Federico, Prof. Wanis Ibrahim
	B7	Simulation Based Training to Create a Culture of Speaking Up Allison Perry, Dr. Ambika Anand
	B8	Meet the Experts: Engaging Leaders Dr. Nicola Ryley, Dr. Robert Lloyd, Dr. Tejal Gandhi, Dr. Terry Fairbanks
	B9	Co-Design: A Path to Improve Patient and Caregiver Experience Barbara Balik, Nasser Al Naimi
	B10	Managing Patient Vulnerability Through Person and Family Centered Care Communication Dr. Sharda Udassi, Prof. Srikant Sarangi
<b>11.35AM TO 2.10PM</b>	<b>LUNCH AND PRAYER BREAK*</b>	
12pm to 1pm	<b>Concurrent Workshops and Lectures Session C</b>	
	C1	Leadership Behaviors in Developing a Culture of Safety Frank Federico, Dr. Nicola Ryley
	C2	Integrating Safety Science and Human Factors into Improvement Dr. Terry Fairbanks
	C3	Strategies to Achieve System-Wide Hospital Flow Dr. Karen Murrell
	C4	Joy in Work, the Primary Health Care Corporation Experience Joey Daniel
	C5	Whole Person Care: Aiming for Better Physical and Mental Health Care Dr. Awad Alqahtani, Dr. Jassim Alsuwaidi, Dr. Rajeev Kumar, Dr. Reem Alsulaiman, Dr. Samar Al-Emadi, Dr. Shahrad Taheri
	C6	Stop the Bleed: Towards Zero Preventable Trauma Deaths Dr. Eric Goralnick
	C7	Developing the 21st Century Physician Dr. Kevin Weiss
C8	Innovative Ways of Using Technology for Patient Safety and Quality Improvement Dr. Abdulla Al Kaabi, Koorosh Zarezadeh, Dr. Sharda Udassi, Shiraz Bajwa	

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## SATURDAY 23 MARCH 2019: GENERAL CONFERENCE DAY 2

Time	Activity	Speaker
12pm to 1pm	C9 Healthcare Staff Wellbeing, Burnout, and Patient Safety	Dr. Abdelhamid Afana, Dr. Antoun Kamel, Dr. Aisha Al Kubaisi, Deborah Nelson, Katja Warwick-Smith
	C10 What Does Patient Safety Have to Do with Medical Malpractice?	Dr. Nadia Al-Kandary
<b>1PM TO 1.10PM</b>	<b>TRANSITION</b>	
1.10pm to 2.10pm	A Spotlight on Value Management	Derek Feeley, Nasser Al Naimi, Prof. William McKenna
2.10pm to 3.10pm	Plenary 1: Do No Harm	Dr. Henry Marsh
3.10pm to 3.30pm	<b>PRAYER BREAK</b>	
3.30pm to 4.30pm	Plenary 2 : Human Factors in Healthcare	Dr. Terry Fairbanks
4.30pm to 7pm	Poster Presentations in the Knowledge Zone	

**Delegates are encouraged to visit the Knowledge Zone located at Exhibition Hall 1 during the following times: 9.15am to 7pm**

\*To accommodate an increase in demand for learning opportunities at the Forum, the organizers have amended the schedule to offer more sessions. Attendees now have the option of taking an extended lunch break from 11.35 - 2.10pm on Saturday or to take a shorter break to allow time to attend the C sessions and A Spotlight on Value Management session, or both. The menu has been amended to include lighter fare options.

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## SUNDAY 24 MARCH 2019: GENERAL CONFERENCE DAY 3

Time	Activity	Speaker
7.30am to 8am	Opening Remarks	Dr. Al-Hareth Al Khater
8am to 9am	Plenary 3: Full Frame	Maureen Bisognano
<b>9AM TO 9.10AM</b>	<b>TRANSITION</b>	
9.10am to 10.10am	<b>Concurrent Workshops and Lectures Session D</b>	
	D1	National Patient Safety Collaborative (NPSC the Qatari Experience) Dr. Amal AbuSaad, Dr. Amal Al-Ali, Frank Frederico, Mark Agramon, Dr. Mohammed Alabiad, Dr. Nawal Al-Tamimi, Dr. Rasha Ashour
	D2	Business Case for Quality Improvement Dr. Amar Shah
	D3	HHQI Majlis - Open School Forum Dr. Aisha AlAdab, Ameera Ahmad I Shamieh, Ayat Sulaiman Abdullah Alsmadi, Dan Reynald Reutotar Borja, Emran Kanan, Dr. Nawal AlTamimi
	D4	A Path Forward: From Burnout to Joy in Work Barbara Balik
	D5	The Clinical, Cultural and Communicative Dimensions of Shared Decision Making in Healthcare Delivery Dr. Ambika Anand, Prof. Srikant Sarangi, Dr. Suhad Daher-Nashif, Dr. Tanya Kane
	D6	Patient Safety Friendly Hospital Initiative: Towards Establishing a National Patient Safety Program in Qatar Christopher Mengelt, Huda Al-Katheeri, Dr. Mohamed Al Emadi
	D7	Understanding and Advancing Patient Safety at Home Dr. Hanadi Khamis Mubarak Alhamad, Nadya Al Anzi, Dr. Tejal Gandhi
	D8	Simplifying the Selection and Use of Shewhart Charts Dr. Robert Lloyd
	D9	Key Strategies and Concepts for Improving ED Operations Dr. Dominic Jenkins, Dr. Karen Murrell
D10	Mass-Gathering Emergency Preparedness: World Cup 2022 Brendon Morris, Dr. Eric Goralnick, Dr. Abdulnasir Huaidi, Dr. Mohammed Al Hajri (panelist), Dr. Sandro Rizoli (panel chair)	
<b>10.10AM TO 10.20AM</b>	<b>TRANSITION</b>	
10.20am to 11.20am	<b>Concurrent Workshops and Lectures Session E</b>	
	E1	Learning QI for All Frank Federico
	E2	Business Case for Quality Improvement Dr. Amar Shah
	E3	An Improvement Project Deep Dive Jane Taylor, Dr. Nawal Al-Tamimi

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## SUNDAY 24 MARCH 2019: GENERAL CONFERENCE DAY 3

Time	Activity	Speaker
10.20am to 11.20am	E4 HHQI Majlis - Open School Forum	Dr. Aisha AlAdab, Ameera Ahmad I Shamieh, Ayat Sulaiman Abdullah Alsmadi, Dan Reynald Reutotar Borja, Emran Kanan, Dr. Nawal AlTamimi
	E5 What Matters to You Matters to Us: How this Patient Engagement Initiative Resonates with People Around the World	Mariam Al-Mutawa, Maureen Bisognano
	E6 Translation of Inter-Professional Learning into Collaborative Practice: an Approach to Improve Patient Safety	Dr. Ahmed Al Hammadi, Dr. Alla El Awaisi, Dr. Magda Ahmed Wagdy Youssef, Dr. Manasik Hassan
	E7 Understanding and Advancing Patient Safety at Home	Dr. Hanadi Khamis Mubarak Alhamad, Nadya Al Anzi, Dr. Tejal Gandhi
	E8 Designing and Running Effective Meetings	Dr. Robert Lloyd
	E9 Key Strategies and Concepts for Improving ED Operations	Dr. Dominic Jenkins, Dr. Karen Murrell
	E10 Mass-Gathering Emergency Preparedness: World Cup 2022	Brendon Morris, Dr. Eric Goralnick, Dr. Abdulnasir Huaidi, Dr. Mohammed Al Hajri (panelist), Dr. Sandro Rizoli (panel chair)
E11 Clinical Information Systems Optimization in the e-Health Era (part 1)	Kristen Harnack, Veronica Freeman	
<b>11.20AM TO 1.30PM</b>	<b>LUNCH AND PRAYER BREAK*</b>	
11.50am to 12.50pm	<b>Concurrent Workshops and Lectures Session F</b>	
	F1 Empowering Patients for an Effective Patient Engagement	Dr. Amal Al Ali
	F2 Unlocking the Resilience Potential in Healthcare Organizations – The Power of Safety II	Nawal Khattabi
	F3 National Diabetes Strategy Implementation: Creating a Safety Culture in Diabetes Prevention and Care	Dr. Abdulla Al Hamaq, Dr. Aiman Farghaly, Dr. Mahmoud Ali Zirrie, Dr. Samya Abdulla
	F4 The Voice of the Patient	Dr. Yousef Al Maslamani
	F5 Creating a Culture of Safety: The Role of Nurses	David Miller, Prof. Deborah White, Julie Smith, Dr. Nicola Ryley, Robyn Nada Odwyer
	F6 Value Management at the Point of Care – A Practical Guide	Dr. Azhar Ali, Fida Ahmad, Gracy Chacko, Ian McDonald, Dr. Mawahib El Hassan, Mincy Shaji, Paul Mavin, Dr. Poonam Gupta, Dr. William Andrews

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## SUNDAY 24 MARCH 2019: GENERAL CONFERENCE DAY 3

Time	Activity	Speaker
11.50am to 12.50pm	F7 Spotlight on HHQI	Dr. Nawal Al-Tamimi
	F8 Clinical Information Systems Optimization in the e-Health Era (part 2)	Alexandra Tarazi, Dr. Ali Al Sanousi, Dillip Choudhury, Dr. Juliet Ibrahim
<b>12.50PM TO 1PM</b>	<b>TRANSITION</b>	
1pm to 1.30pm	<b>Poster Awards Ceremony</b>	
1.30pm to 2.30pm	Plenary 4: Apology, Compassion & Reconciliation	Leilani Schweitzer
2.30pm to 3pm	Closing Remarks	Dr. Abdullatif Al-Khal, Derek Feeley, Nasser Al Naimi

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"The Scientific Planning Committee and all staff involved in organizing the Middle East Forum on Quality & Safety in Healthcare 2019, have no Conflict of Interest to declare."

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